



ภาษาอังกฤษ

ผศ.ดร.พนิตนาฎ ชูฤกษ์

Reading Ability

Directions : Choose the best answer.

Memorandum

To: Supervisors

From: Judy Linquist, Human Resource Manager

Sub: Probation periods

As of January 1st all new employees will be subject to a 3 month probationary period. Medical, holiday, and flextime benefits will not apply to new staff members until the full 3 months have expired. After the three months have been completed, please contact your employees and inform them that their probationary period has ended. The HR department will contact you by email 2 days in advance to remind you of the date. Thank you for your cooperation.

1. What is the main purpose of this memo?
 1. To inform all employees of a new expiration date.
 2. To put staff members on probation.
 3. To introduce the HR department.
 4. To inform supervisors of a change in policy.

2. When does the change come into effect?
 1. Today
 2. In 2 days
 3. In 3 months
 4. On January 1st

Advertisement

**FREE
SUNGLASSES
AND CASE**



Purchase a 12 month subscription to *Vacation the Nation* today and receive a free pair of Sunnies Sunglasses with your very own soft leather case.* To get your free Sunnies follow these 3 easy steps.

1. Purchase a copy of *Vacation the Nation*, New York's #1 Travel magazine.
2. Fill out the application card (found in the center of the magazine)
3. Mail the card and \$21. 95 US to the address provided

*This is a limited time offer only. Application and funds must be received no later than Dec 1st 2013. Canadian residents should add \$3 US for shipping. Offer not available for residents outside of North America.

3. What is this advertisement for?

- | | |
|-------------------|---------------------|
| 1. A summer trip | 2. A travel company |
| 3. A special deal | 4. A free magazine |

4. How much do the sunglasses cost?

- | | |
|---------------------------------------|---------------------------|
| 1. They are free with a subscription. | 2. They cost \$1. |
| 3. They cost \$3 Canadian. | 4. They cost \$21. 95 US. |

5. Who cannot benefit from this special deal?

- | | |
|--------------------|-----------------|
| 1. Canadians | 2. UK residents |
| 3. North Americans | 4. US residents |

E-mail

To: "The Shoe People" <inquiries@shoepeople.com>

Cc:

From: "John Trimbald" <jtconstruction@img.com>

Subject: Customer Complaint

To Whom it May Concern,

I have trusted the Shoe People to protect the feet of my employees for over ten years now. I recently purchased a few pairs of boots from your company for my crews.

Though my men were initially satisfied with the boots, the soles began to fall apart on them after just twelve weeks. This was extremely surprising considering they came with a six year warranty. The boots are unsafe to wear because my men are pouring hot concrete. Please respond as soon as possible with instructions on how I can return the boots and receive a refund.

Best Regards,

John Trimbald, Foreman, JT Construction

To: "John Trimbald" <jtconstruction@img.com>

Cc:

From: "The Shoe People" <inquiries@shoepeople.com>

Subject: Customer Complaint

Dear Mr. Trimbald,

Thank you for your e-mail concerning the poor quality of our rubber soled black workboots.

A representative will be by your office next week to pick up the damaged boots. We apologize for any inconvenience that has caused you and your crew. Along with five new pairs of workboots for your crew (we included one extra pair), we have enclosed a free year's supply of sole protector spray. In our retail stores, this spray is always recommended to buyers who work on heated floors. This should have been brought to your attention at the time of your initial order (received by telephone on May 12, 2013). Please excuse our oversight. Until now, we have had no complaints about these workboots from customers who have used the protector spray. However, should you use the spray and find that you are still unsatisfied with the boots, please return the boots and spray for a full refund. Thank you for supporting The Shoe People.

Best Regards,

Stan Mason, President

6. Which company was unsatisfied?

- | | |
|-------------------------|---------------------|
| 1. Stan Mason's company | 2. The Shoe People |
| 3. JT Construction | 4. The sole company |

7. How many people are on John Trimbald's crew?

- | | |
|---------|-----------|
| 1. Four | 2. Five |
| 3. Six | 4. Twelve |

8. What is the spray used for?

- | | |
|-------------------------------------|-------------------------------------|
| 1. To protect the boots from water | 2. To protect the soles from heat |
| 3. To protect the floors from soles | 4. To protect the boots from rubber |

9. What should John Trimbald do if he remains unsatisfied?

- | | |
|---------------------------|------------------------|
| 1. Return just the spray. | 2. Call the President. |
| 3. Mail another letter. | 4. Request a refund. |

Vocabulary

Directions : Choose the alternative which has the same meaning as the underlined word in given sentence.

1. The crowd was **boisterous**. They screamed and yelled and cheered wildly.

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|-------------|----------|
| 1. calm | 2. quiet |
| 3. peaceful | 4. noisy |

2. Let me try to help you understand this by **clarifying** my position.

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|-----------------|-------------|
| 1. making clear | 2. fighting |
| 3. muddying | 4. caring |

3. The president's speech was only ten minutes long. He was very **concise**.

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| 1. long winded | 2. short but clear |
| 3. loquacious | 4. verbose |

4. When my son called to tell me I was a grandmother, I was **elated**.

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| 1. pretty concise | 2. slightly hateful |
| 3. quite bored | 4. extremely happy |

5. You don't seem to trust me. Why are you **skeptical**?

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| 1. delighted | 2. trusting |
| 3. doubtful | 4. upset |

6. We will not tolerate discrimination and **condemn** your idea that people should be separated.

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| 1. disapprove of | 2. uphold |
| 3. support | 4. agree with |

7. Stop bothering our neighbor. You might be sued for **harassment**.

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| 1. annoying the neighbor | 2. agreeing with the neighbor |
| 3. supporting the neighbor | 4. helping the neighbor |

8. I will not allow you to go to the concert. You are **prohibited** from leaving the house.
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|--------------|---------------|
| 1. allowed | 2. supported |
| 3. forbidden | 4. encouraged |
9. If everyone is to have a good place to live, the city must **augment** housing allowances.
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|-------------|-------------|
| 1. increase | 2. forbid |
| 3. prohibit | 4. decrease |
10. Whenever I feel sorry for myself, I **indulge** in a pint of ice cream.
- | | |
|----------------------------|--------------------------|
| 1. keep myself from eating | 2. wish I were on a diet |
| 3. give up | 4. yield to my desire |
11. **Segregation** based on race, ethnicity, or sex is discriminatory and should be outlawed.
- | | |
|-------------|----------------------|
| 1. jargon | 2. separation |
| 3. the best | 4. a coming together |
12. There is great **disparity** between rich and poor.
- | | |
|-------------|---------------|
| 1. sameness | 2. uniqueness |
| 3. kindness | 4. difference |
13. Don't be **cowed** by other's attitudes. Speak your mind.
- | | |
|-------------|---------------|
| 1. flexible | 2. denied |
| 3. silenced | 4. determined |
14. The line for tickets to the concert was **contiguous**; many people became impatient and went home.
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|--------------|---------------|
| 1. different | 2. brief |
| 3. satisfied | 4. continuous |
15. I had one **fleeting** thought of going to Spain, but I knew it would be impossible.
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|---------------|----------------|
| 1. floating | 2. passing |
| 3. incredible | 4. embarrassed |
16. I had a sense of **vulnerability** when the moose attacked me.
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| 1. forgetfulness | 2. power |
| 3. self-destructiveness | 4. weakness |

17. I am **subordinate** to the president and must follow her orders.
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| 1. equal | 2. on par with |
| 3. above | 4. beneath |
18. I must be in **concert** with my family or we will never achieve our goals.
- | | |
|----------------------|------------|
| 1. powerful | 2. against |
| 3. in agreement with | 4. music |
19. The company **exploited** the workers because they were only paid \$1.00 per hour for their labors.
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| 1. encouraged | 2. denied |
| 3. took advantage of | 4. neglected |
20. The young boy is **adroit**. He can figure out just about any game.
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|---------------------|-------------|
| 1. skillful | 2. pity |
| 3. lacking in skill | 4. follower |
21. I'm a great **aficionado** of rock music. I listen to it every day.
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|--------------|-------------|
| 1. volunteer | 2. clever |
| 3. amateur | 4. follower |
22. Mother Theresa was **altruistic**. She was always helping others.
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|---------------|----------------|
| 1. autonomous | 2. clever |
| 3. unselfish | 4. independent |
23. The weather in Minnesota is **capricious**. One day it is 90 degrees; the next day it snows.
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|------------------|----------------|
| 1. unpredictable | 2. chill |
| 3. international | 4. predictable |
24. Minneapolis is very **cosmopolitan**. People from all over the world settle there.
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|------------------|--------------|
| 1. international | 2. outskirts |
| 3. rural | 4. local |
25. My mother always treated me with **disdain**. It was like she didn't care if I lived or died.
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|---------------|------------|
| 1. expectable | 2. honor |
| 3. scorn | 4. respect |

26. My cats are **gullible**. If I turn on the can opener for any reason, they all come running thinking they will get a treat.
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|-------------------|------------------|
| 1. easily tricked | 2. rather tamed |
| 3. quite honest | 4. pretty caring |
27. Put on an **intrepid** face and meet your fears head on.
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|-------------|-----------|
| 1. coward | 2. clumsy |
| 3. innocent | 4. brave |
28. I wish I lived in the **affluent** part of town. The houses there are enormous and many homeowners have domestic help.
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|-------------|-------------|
| 1. wealthy | 2. run down |
| 3. unworthy | 4. poor |
29. I felt like an **alien** in my son's classroom because I was so much taller than the children.
- | | |
|--------------|-------------|
| 1. poor | 2. wealthy |
| 3. foreigner | 4. unworthy |
30. I hope we can reach an **amicable** agreement. I don't like to fight.
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| 1. shrewd | 2. peaceful |
| 3. frank | 4. enthusiastic |
31. The governor is **astute**. He usually makes good decisions.
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|-------------------------|------------------|
| 1. hesitated | 2. confused |
| 3. having good judgment | 4. untrustworthy |
32. Please give me your **candid** opinion. Don't hold back.
- | | |
|---------------|------------------|
| 1. frank | 2. arrogant |
| 3. unaccepted | 4. untrustworthy |
33. Cheerleaders must be **exuberant** if they want to get the crowd excited.
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|------------|-----------------|
| 1. tired | 2. enthusiastic |
| 3. violent | 4. awful |
34. My parents were always careful how they spent their money. Sometimes I felt they were too **frugal**.
- | | |
|-------------|--------------|
| 1. thrifty | 2. exhausted |
| 3. nonsense | 4. tiresome |

35. Her remark was uncalled for and embarrassed the party-goers. The remark was downright **gauche**.
1. awkward
 2. appropriate
 3. trusting
 4. smart
36. If you are a computer **novice**, it might be best to take a class to learn how a computer operates.
1. veteran
 2. programmer
 3. expert
 4. beginner
37. I remained brave and didn't cry when the dentist drilled my tooth. After it was over, he said I was quite **stoic**.
1. untrusting
 2. childish
 3. not affected by pain
 4. stubborn
38. The new **accord** assured the people there would be peace.
1. revolution
 2. disagreement
 3. agreement
 4. fight
39. The typhoon was a **catastrophe**. Many people lost their homes.
1. chaos
 2. messy
 3. disaster
 4. argument
40. Be a wary **consumer**. Check your purchases carefully.
1. explorer
 2. conveyor
 3. buyer
 4. seller
41. Will you please talk to my mother and **corroborate** my story. I don't think she believes me.
1. decorate
 2. lie about
 3. investigate
 4. confirm
42. Please don't get in the middle of this argument. No one asked you to **intervene**.
1. postpone it
 2. delay it
 3. interfere in it
 4. settle it
43. This new soft music should do the trick! I must find a way to **pacify** my fussy baby.
1. feed
 2. hold
 3. stir up
 4. calm

44. The police had to **apprehend** the suspect before he escaped.
1. find guilty
 2. find innocent
 3. arrest
 4. understand
45. Following the fire, there was great confusion. Everyone walked around in a **chaotic** state.
1. rational
 2. calm
 3. confused
 4. artificial
46. I asked my bank to **defer** the foreclosure on my house until I could make arrangements to live someplace else.
1. hurry up
 2. end
 3. put off
 4. start
47. Your ideas don't make any sense. They are absolutely **ludicrous**.
1. peaceful
 2. passionate
 3. sane
 4. ridiculous
48. The green clouds swirling around my house didn't look good. I thought they appeared **ominous**.
1. normal
 2. usual
 3. threatening
 4. marvelous
49. Even though I felt I was doing a good job, I was fired and someone else was hired in my place. Apparently, it was easy to **supplant** me.
1. fire
 2. expire
 3. annoy
 4. replace
50. Children need lots of fruits and vegetables to **thrive**. Without proper nutrition children may become sick.
1. grow and flourish
 2. do well
 3. stay small
 4. become smart
51. My neighbor is rather strange and displays some **eccentric** behavior from time to time.
1. spirited
 2. peace - loving
 3. odd
 4. warlike

52. Your behavior is **bellicose**. Do you want to fight?
1. ordinary
 2. peaceful
 3. combative
 4. attractive
53. Don't approach life in such a **nonchalant** manner. It's important that you care about something.
1. gentle
 2. lack of concern
 3. independent
 4. enthusiastic
54. Her humor is often rude and makes fun of others. I wish she weren't quite so **cynical**.
1. sincere
 2. insincere
 3. shameless
 4. careless
55. My mother is 83 years old now and has become **lackadaisical**. She can't accomplish as much as she used to.
1. ignorant
 2. powerless
 3. energetic
 4. modest
56. Children always think of Santa as **jovial**.
1. good-humored
 2. deceitful
 3. sorrow
 4. coward
57. Her behavior was **insidious**. She tricked me!
1. deceitful
 2. open - minded
 3. omnivorous
 4. decisive
58. He was **zealous** about his project. It almost took over his life.
1. direct
 2. damaged
 3. passionate
 4. undeniable
59. The young girls often stand off to one side at dances because they are **demure**.
1. outgoing
 2. eager
 3. modest
 4. fascinate
60. I wasn't able to keep from smoking so I **reverted** to my old behavior.
1. turned into a cloud of smoke
 2. turned back
 3. wished I could smoke
 4. continued to not smoke

61. Getting bonus seems to be a **revelation** since even our boss has never said anything about this before.

Anyway, we are getting it soon.

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| 1. surprising news | 2. unrealistic |
| 3. no big deal | 4. disclosure |

62. Police officers often have to **subdue** criminals so no one gets hurt.

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|---------------|--------------|
| 1. defeat | 2. release |
| 3. sympathize | 4. terrorize |

63. When I turned eighteen, I moved out of my parents' house and became **autonomous**.

I didn't want anyone telling me what to do anymore.

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|------------------|-------------------|
| 1. able to drive | 2. under control |
| 3. self serving | 4. self-governing |

64. Prices for gasoline have become **exorbitant**; I can hardly afford to fill my tank.

- | | |
|-------------|---------------|
| 1. very low | 2. very high |
| 3. normal | 3. just right |

65. I hope the judges in the beauty contest are **impartial** and not biased.

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|----------------|-----------------|
| 1. Fair | 2. high scoring |
| 3. low scoring | 4. unequal |

66. What an **ingenious** idea. Why didn't I think of that?

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|-----------|-------------|
| 1. boring | 2. hateful |
| 3. clever | 4. sociable |

67. His speech went on and on. It seemed **interminable**.

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| 1. hopeful | 2. abbreviated |
| 3. endless | 4. unacceptable |

68. My son was born with a **congenital** heart defect that was corrected when he was two years old.

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|----------------------|-----------------|
| 1. congested | 2. continuous |
| 3. existing at birth | 4. long overdue |

69. We will only charge a **nominal** fee so more people can attend.

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|------------------|-------------------|
| 1. small amount | 2. extremely high |
| 3. over standard | 4. over the top |

70. People can learn from mistakes. Therefore, don't feel **abashed** when you make a mistake.

1. embarrassed

2. amazed

3. satisfied

4. annoyed
